

ARE YOU PREPARED FOR AN ACTIVE HURRICANE SEASON ?



REAL ESCAPES/ ENVISION RAPID RESPONSE TEAM plans to be and remain on the OBX directed by Lilius Morrison.

Based on previous experience and AS USUAL

The Team is gearing up and making preparations for action and communication.

PRE-LANDFALL & POST LANDFALL SERVICES ARE OFFERED

PRE LANDFALL PREPARATION

- Protection of windows and doors
- Lowering Hurricane Shutters
- Or securing plywood over the windows *
- Closing down systems:
 HVAC, Electronic and media
- Cut off electrical mains by agreement with owner
- All exterior furniture put away
- Secure any loose objects

DURING THE STORM

The Real Escapes Team will monitor local beach conditions and report to Owners by e-mail and cell phone. (Owners should keep cell phones and wireless laptops charged in case of power outage at home base.)

ADDITIONAL SERVICES *

Are available to contract clients for the cost of materials plus a preferred hourly rate. This may include installation of plywood over accessible windows and doors.

POST LANDFALL SUPPORT

The RAPID RESPONSE TEAM plans to remain on the OBX and upon safe conditions prevailing will visit and inspect each property. Anything which needs to be stabilized will be done immediately with resources available. Assessment of any damage. Pictures will be taken and sent.

Real Escapes will

- Notify Owner.
- Notify insurance company and arrange for Adjuster to come out as soon as possible.
- Notify rental company if applicable.
- Estimate repair costs.
- Roofing, carpentry, electrical and prepare necessary permit applications.
- The property owner will be kept informed by e-mail and telephone of all conditions and activities to authorize any immediate repairs necessary.

Hurricane Services Program

Pre LandFall Prep & Post LandFall Support

HOW TO PARTICIPATE

1. Real Escapes Services Contract Clients.

Those with existing Service Contracts are already included in the Program, Pre Landfall Prep and Post Landfall Support are part of the annual contract.

2. Become a Preferred Client

Real Escapes offers you the opportunity to be first in line for attention and support for your their property during the Hurricane season. Registration in the Real Escapes Hurricane Services Program assures Priority Attention and Action before and after any hurricane.

To Register

A. Registration Fee: \$100.00

This fee applies to the Hurricane Prep segment of the Hurricane Services.

Pre Landfall Prep takes place 72 hours before hurricane arrives.

Property is secured and ready for what ever comes.

Post Landfall we immediately check and report to you.

The fee can be paid by check and mailed to:

Real Escapes Ltd. at PO Box 98, Harbinger, NC 27941

Or pay by credit card: Call Emma at Harbinger (252) 491-2670

B. Register by completing the attached form.

Fax to: (252) 491-2289 or

Mail to: Real Escapes Ltd., PO Box 98, Harbinger, NC 27941

Upon receipt of the Registration Form and the Registration Fee,

Karen, Services Coordinator will e-mail or fax to you the important

property data sheet for completion with updated information and then return to us

This will be kept on record for rapid response as needed.

Name _____

Address _____

Telephone No. _____ Cell No. _____

E-mail _____ Fax _____

I hereby authorize Real Escapes/ Envision to be on standby at my property at:

_____ and to provide Hurricane Prep and Support Services for my property as outlined on the services routine.

Home Owner: _____ Date _____

Payment: Check - payable to Real Escapes Ltd or VISA or MASTERCARD

REAL ESCAPES RAPID RESPONSE TEAM • (252) 491-2670 • PO BOX 98, HARBINGER, NC 27941

REAL ESCAPES PROPERTY SERVICES

(252) 491-2670 • Fax (252) 491-2289 • PO Box 98, Harbinger, NC 27941

Why not benefit from an annual Basic Services Contract to monitor and maintain your OBX property ?

A property owner can have peace of mind knowing the Rapid Response Team is on the alert, providing monitoring and maintenance on a weekly, monthly and annual basis. This regular observation and upkeep of basic maintenance avoids most crises and saves the high cost of emergency work.

The Routine is as follows

- 1. Weekly walk through** around and underneath the exterior property to check for any leaking water meter or under house leaks, lights on or HVAC over working.
- 2. Interior inspection** is made every two weeks to make sure that there has been no system breakdown or unauthorized entry. This includes checking and changing light bulbs, HVAC filters and again ensuring that there are no plumbing leaks or evidence of water damage around windows and doors.
- 3. Appliances** are checked for full operation. Adjustments and minor repairs are made. Where major repair is necessary, a service company is called in.
- 4. Cleaning.** Arrangements can be made for cleaning the house.
- 5. Keys.** Real Escapes is a Key Holder and gives keys to authorized service personnel only.
- 6. Winter**
 - Hurricane shutters are lowered.**
 - Deck furniture put away and the exterior of the house secured.**
 - Protect HVAC units.**
 - Winterization of plumbing can be done at extra cost.
- 7. Spring**
 - Hurricane Shutters raised, checked and serviced.**
 - Light wash of decks and exterior walls as needed.**
 - Deck furniture put out on decks, house opened for occupancy.**

Additional services and projects can be quoted and pursued.

Monthly cost for 12 months	\$200.00	No Hurricane Shutters
	\$250.00	Hurricane shutters

This is paid monthly by credit card or check.
Monthly report to each owner by e-mail or mail.

To Enter into a Services Contract Call: (252) 491-2670 or envision@realescapes.com

(252) 491-2670 We care when you're not there !